



How to Utilize the Provider Look Up Tool

June 21, 2018

Upon completion of this tutorial, you will be able to:

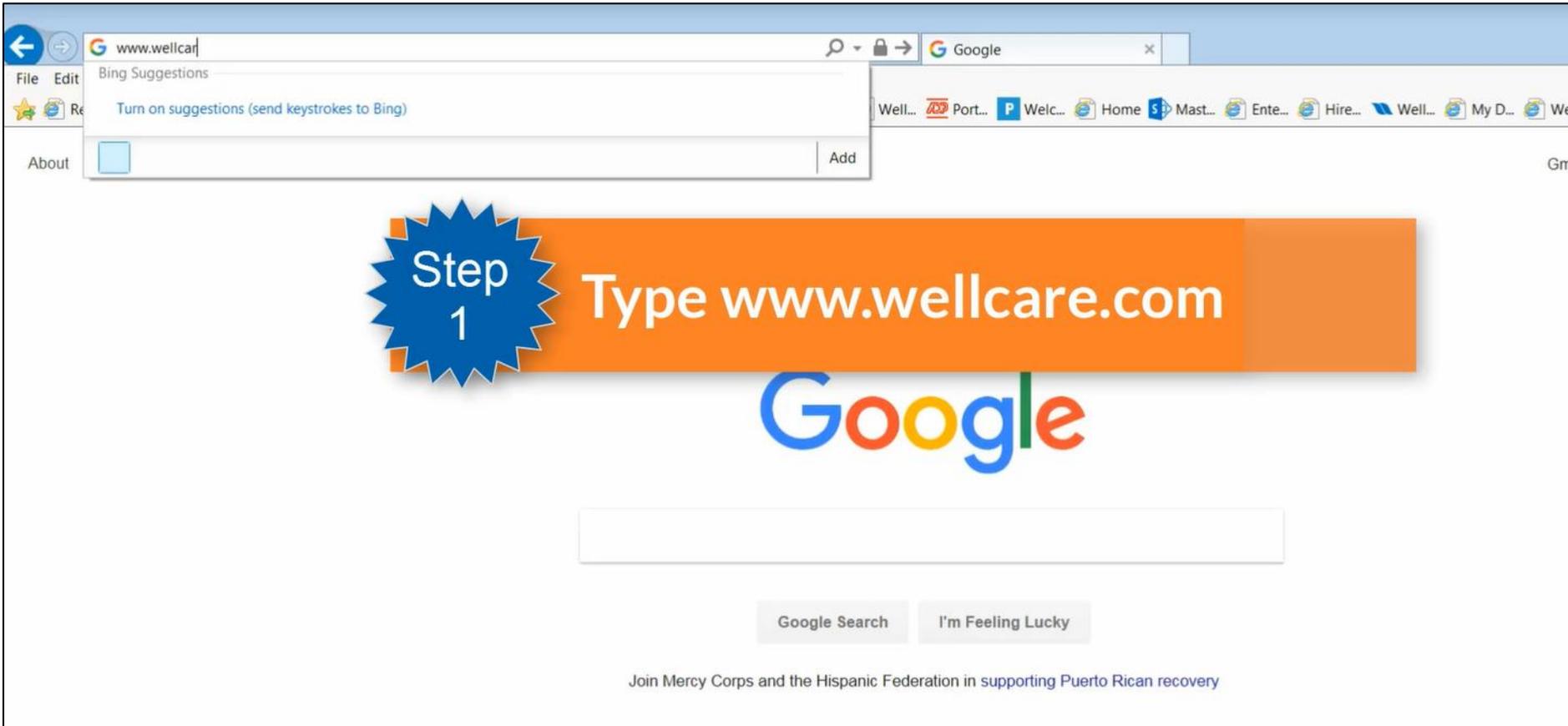
- Access the Provider Look Up Tool
- Search for a provider with the Provider Look Up Tool

Section 1

Accessing the Provider Look
Up Tool



Access the Provider Look Up Tool



The image shows a screenshot of a web browser window. The address bar contains the text "www.wellcar". A "Bing Suggestions" dropdown menu is open, showing the option "Turn on suggestions (send keystrokes to Bing)". The browser's tab bar shows a "Google" tab. The main content area displays the Google logo and a search bar. A blue starburst graphic with the text "Step 1" is overlaid on the search bar area. Below the search bar, there are two buttons: "Google Search" and "I'm Feeling Lucky". At the bottom of the page, there is a small text link: "Join Mercy Corps and the Hispanic Federation in supporting Puerto Rican recovery".

Step 1 Type www.wellcare.com

Google

Google Search I'm Feeling Lucky

[Join Mercy Corps and the Hispanic Federation in supporting Puerto Rican recovery](#)

Step
2

Select a State

Need a Plan Members Prov

Welcome to our new website.

Please select your state to get started:

Select State

Select State

Alabama

Alaska

Arizona

Arkansas

California

Colorado

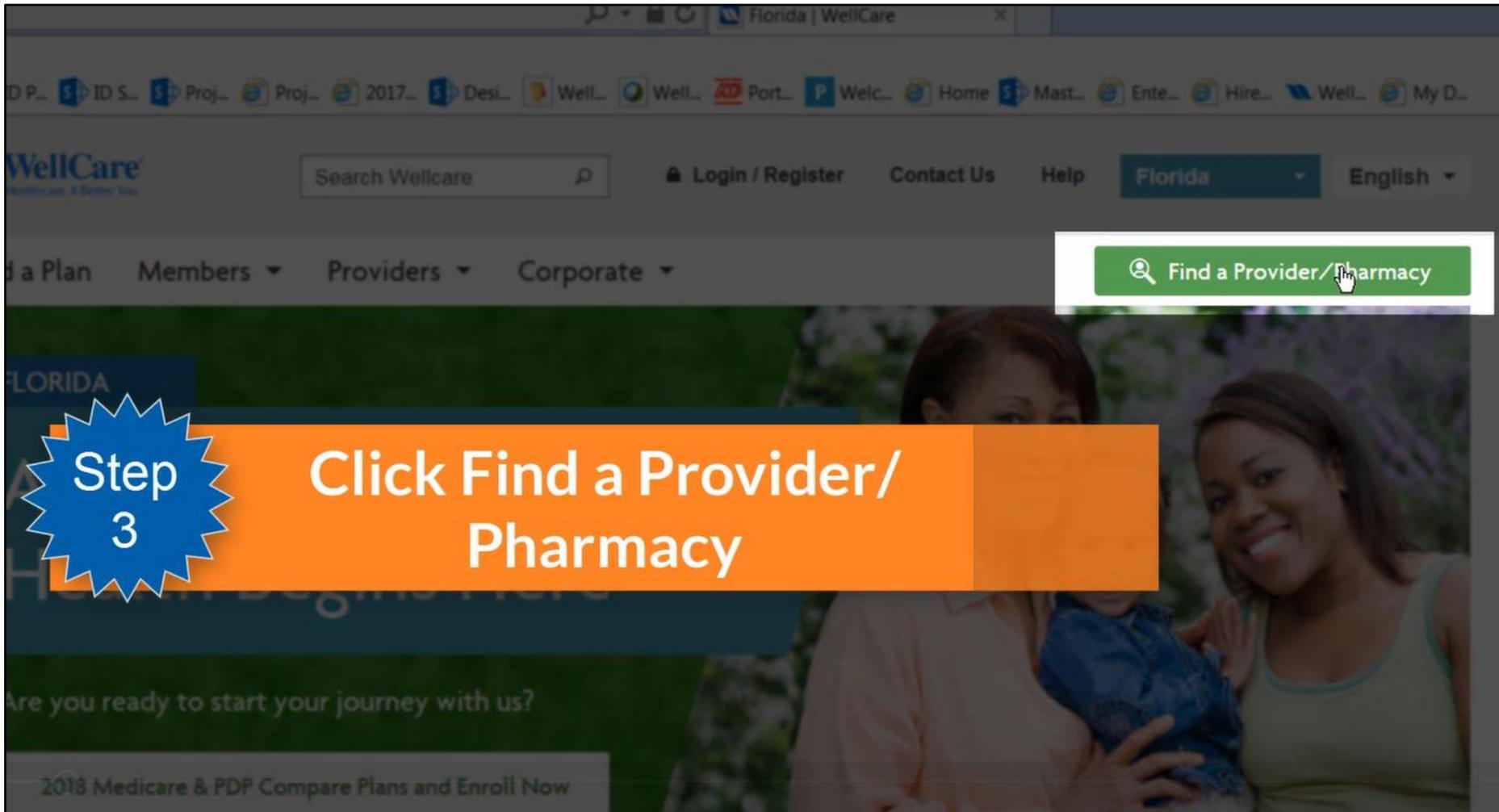
Connecticut

A Journey to
Health Begins

Our goal is to continually enhance
who need it most.

Where are you looking for a plan?

Access the Provider Look Up Tool



The screenshot shows the WellCare website interface. At the top, there is a navigation bar with the WellCare logo, a search bar labeled 'Search Wellcare', and links for 'Login / Register', 'Contact Us', 'Help', 'Florida', and 'English'. Below this, there are dropdown menus for 'My Plan', 'Members', 'Providers', and 'Corporate'. A green button with a magnifying glass icon and the text 'Find a Provider/Pharmacy' is highlighted with a white border. A blue starburst graphic on the left contains the text 'Step 3'. A large orange banner across the middle of the page reads 'Click Find a Provider/Pharmacy'. The background of the website features a photograph of a woman holding a child, with another woman standing next to them.

Step 3

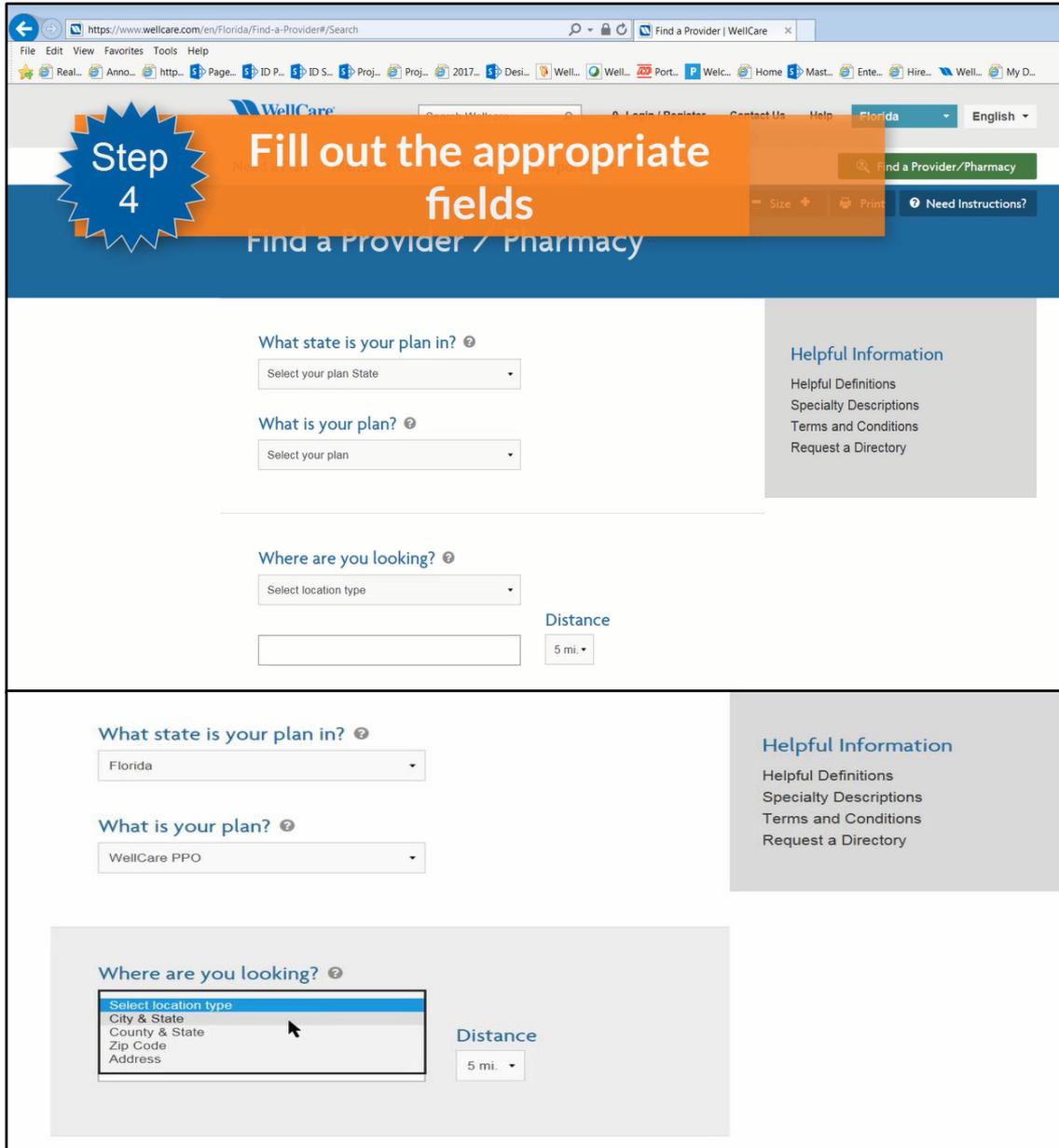
**Click Find a Provider/
Pharmacy**



Section 2:

Search for a Provider Using
the Provider Look Up Tool

Search for a Provider Using the Provider Look Up Tool



Step 4 Fill out the appropriate fields

Find a Provider / Pharmacy

What state is your plan in? 

Select your plan State

What is your plan? 

Select your plan

Where are you looking? 

Select location type

Distance

5 mi.

Helpful Information

- Helpful Definitions
- Specialty Descriptions
- Terms and Conditions
- Request a Directory

What state is your plan in? 

Florida

What is your plan? 

WellCare PPO

Where are you looking? 

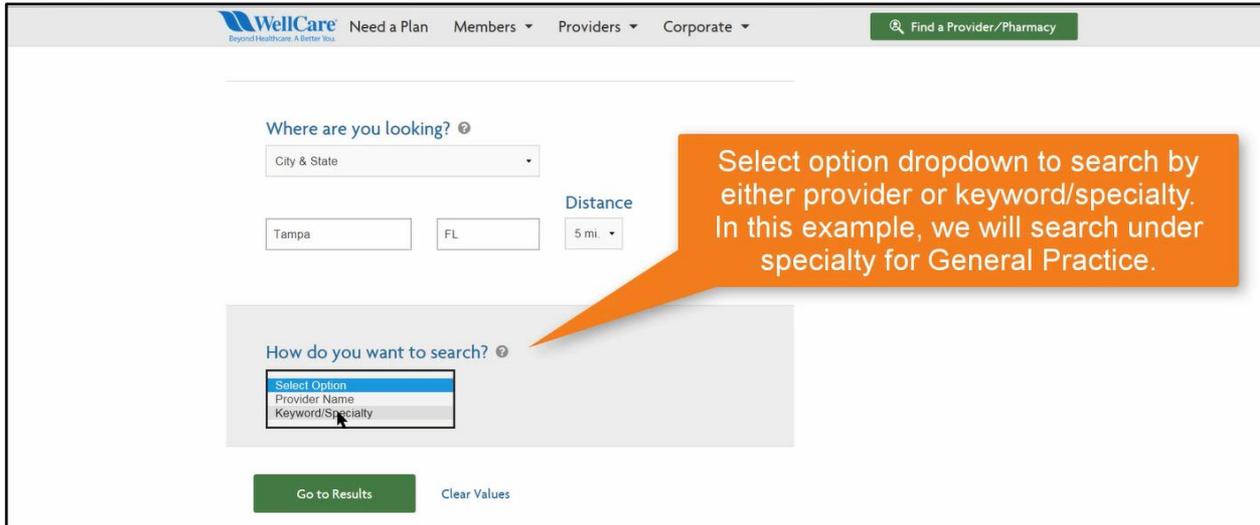
Select location type

- City & State
- County & State
- Zip Code
- Address

Distance

5 mi.

Search for a Provider Using the Provider Look Up Tool



WellCare Need a Plan Members Providers Corporate Find a Provider/Pharmacy

Where are you looking? 

City & State

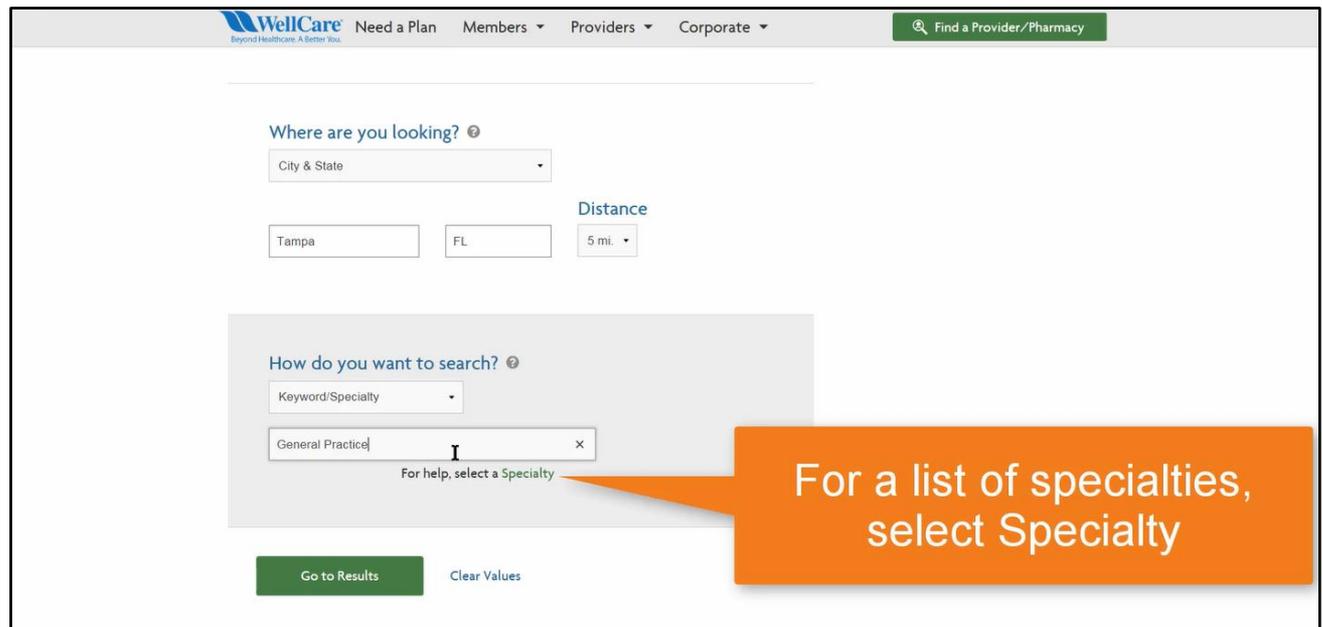
Tampa FL Distance 5 mi.

How do you want to search? 

- Select Option
- Provider Name
- Keyword/Specialty

Go to Results Clear Values

Select option dropdown to search by either provider or keyword/specialty. In this example, we will search under specialty for General Practice.



WellCare Need a Plan Members Providers Corporate Find a Provider/Pharmacy

Where are you looking? 

City & State

Tampa FL Distance 5 mi.

How do you want to search? 

Keyword/Specialty

General Practice x

For help, select a Specialty

Go to Results Clear Values

For a list of specialties, select Specialty

Step
5

Search and Select a Provider

Tampa

FL

Distance

5 mi. ▾

How do you want to search? ⓘ

Keyword/Specialty ▾

General Practice

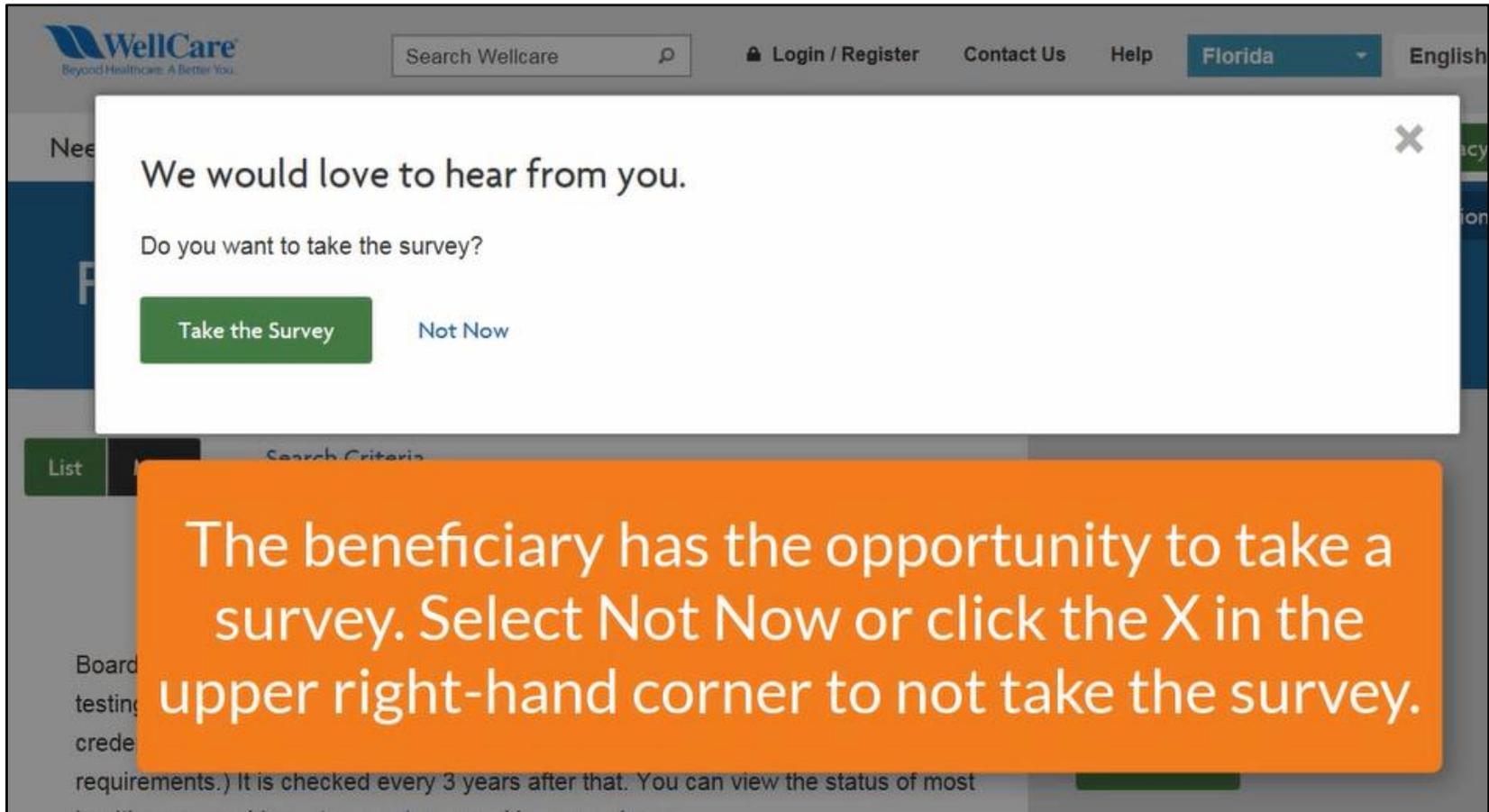
×

For help, select a Specialty

Go to Results

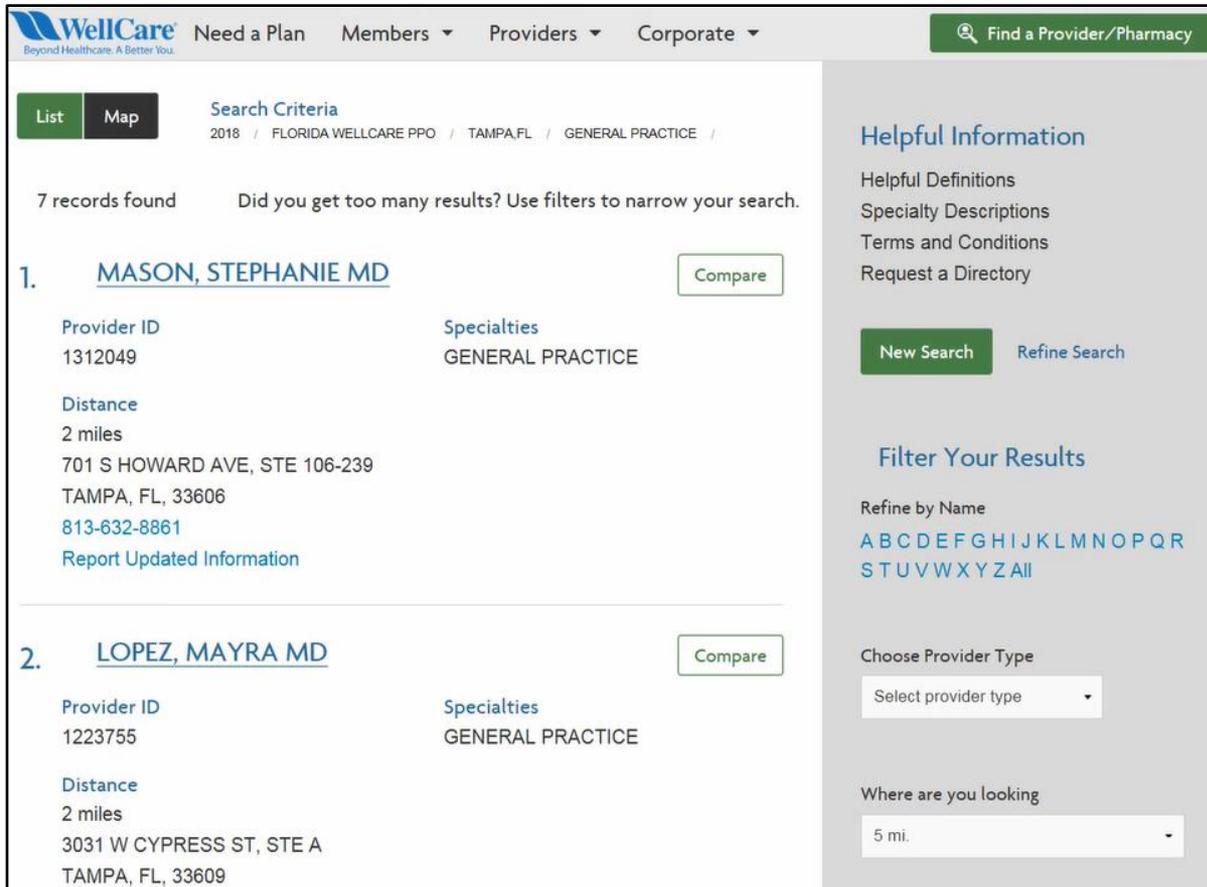
Clear Values

Search for a Provider Using the Provider Look Up Tool



The screenshot shows the WellCare website interface. At the top, there is a search bar labeled "Search Wellcare" and navigation links for "Login / Register", "Contact Us", "Help", "Florida", and "English". A white pop-up window is centered on the screen with the text "We would love to hear from you." and "Do you want to take the survey?". Below this text are two buttons: a green "Take the Survey" button and a blue "Not Now" button. In the upper right corner of the pop-up is a grey "X" icon. An orange text box is overlaid on the bottom half of the screenshot, containing the text: "The beneficiary has the opportunity to take a survey. Select Not Now or click the X in the upper right-hand corner to not take the survey."

After clicking Go to Results, listed will be all the providers available based on the answers selected or input.

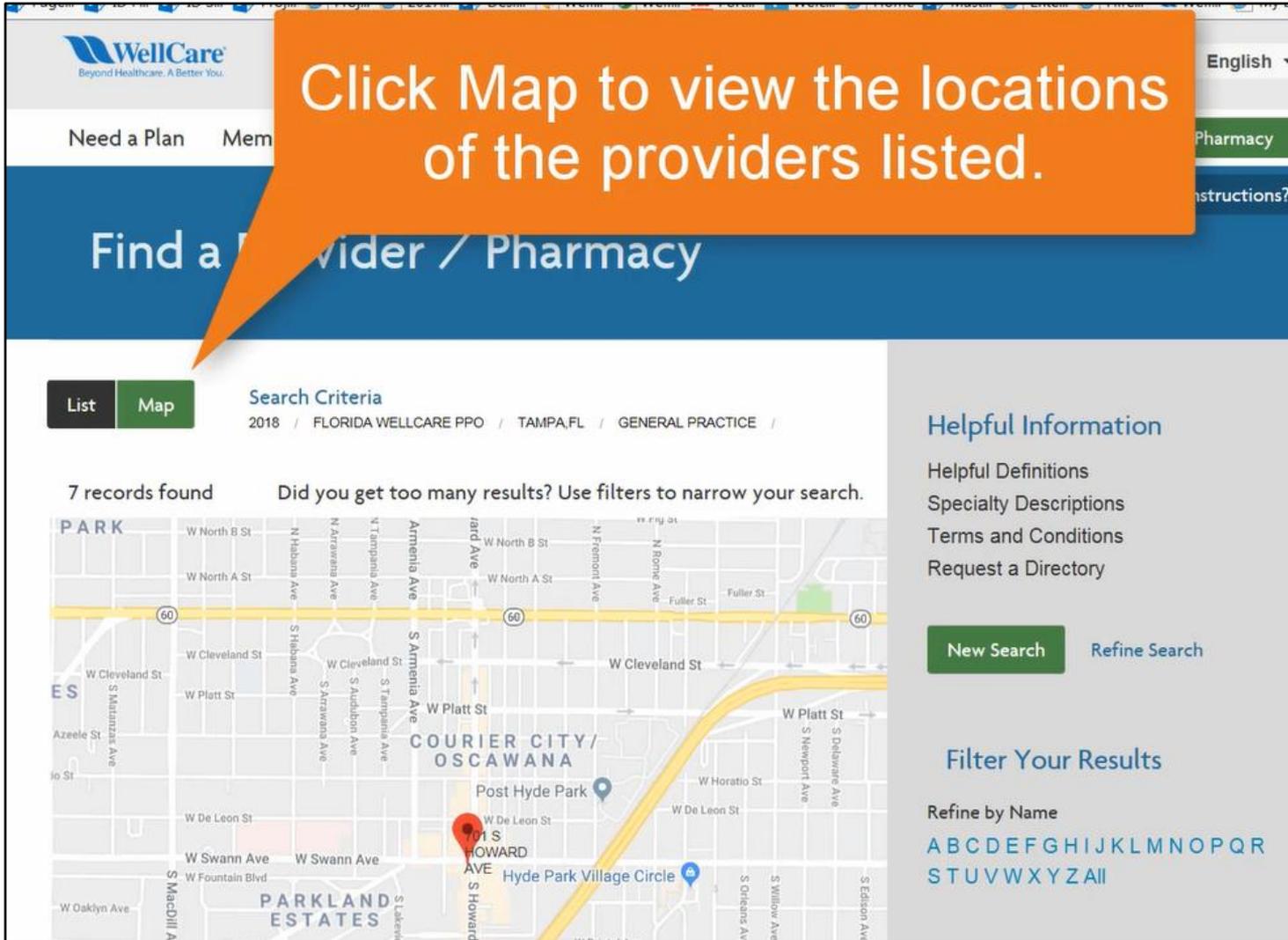


The screenshot shows the WellCare website's provider search interface. At the top, there are navigation links for 'Need a Plan', 'Members', 'Providers', and 'Corporate', along with a search bar labeled 'Find a Provider/Pharmacy'. Below the navigation, there are 'List' and 'Map' buttons, and 'Search Criteria' showing '2018 / FLORIDA WELLCARE PPO / TAMPA, FL / GENERAL PRACTICE'. A message indicates '7 records found' and suggests using filters to narrow results. Two provider entries are listed:

- MASON, STEPHANIE MD** (Compare)
 - Provider ID: 1312049
 - Specialties: GENERAL PRACTICE
 - Distance: 2 miles
 - Address: 701 S HOWARD AVE, STE 106-239, TAMPA, FL, 33606
 - Phone: 813-632-8861
 - Link: Report Updated Information
- LOPEZ, MAYRA MD** (Compare)
 - Provider ID: 1223755
 - Specialties: GENERAL PRACTICE
 - Distance: 2 miles
 - Address: 3031 W CYPRESS ST, STE A, TAMPA, FL, 33609

On the right side, there is a 'Helpful Information' section with links for 'Helpful Definitions', 'Specialty Descriptions', 'Terms and Conditions', and 'Request a Directory'. Below that are 'New Search' and 'Refine Search' buttons. The 'Filter Your Results' section includes 'Refine by Name' with an alphabetical index (A-Z) and a 'Choose Provider Type' dropdown menu set to 'Select provider type'. At the bottom, there is a 'Where are you looking' dropdown menu set to '5 mi.'.

Search for a Provider Using the Provider Look Up Tool



Click Map to view the locations of the providers listed.

WellCare
Beyond Healthcare. A Better You.

Need a Plan Mem

English

Pharmacy

Instructions?

Find a Provider / Pharmacy

List **Map**

Search Criteria
2018 / FLORIDA WELLCARE PPO / TAMPA, FL / GENERAL PRACTICE /

7 records found Did you get too many results? Use filters to narrow your search.

PARK

W North B St
W North A St
W Cleveland St
W Platt St
Azeele St
10 St
W De Leon St
W Swann Ave
W Fountain Blvd
W Oaklyn Ave

N Habana Ave
N Arroyo Ave
N Tangipahua Ave
S Habana Ave
S Arroyo Ave
S Audubon Ave
S Tangipahua Ave
S MacDill Ave

Armenia Ave
Howard Ave
S Armenia Ave

W North B St
W North A St
W Cleveland St
W Platt St
W De Leon St
W Swann Ave

N Fremont Ave
N Ronnie Ave
Fuller St
Fuller St

60

60

60

COURIER CITY / OSCAWANA

Post Hyde Park
W De Leon St
W Swann Ave
Hyde Park Village Circle

W Horatio St
W De Leon St
S Delaware Ave
S Newport Ave
S Orleans Ave
S Willow Ave
S Edison Ave

PARKLAND ESTATES

Helpful Information

- Helpful Definitions
- Specialty Descriptions
- Terms and Conditions
- Request a Directory

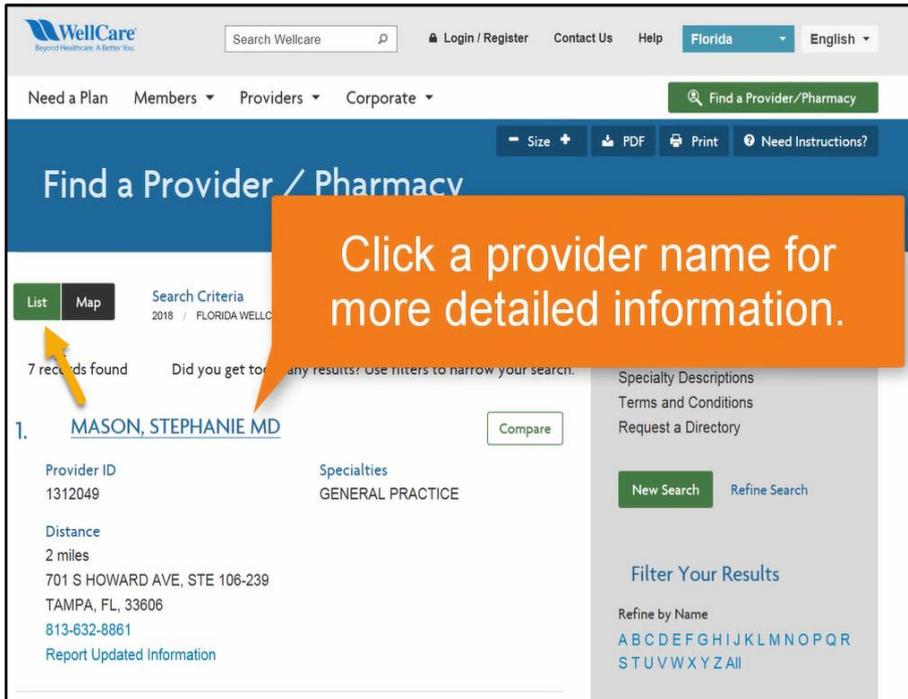
New Search Refine Search

Filter Your Results

Refine by Name

ABCDEFGHIJKLMN OPQR
STUVWXYZ AI

Search for a Provider Using the Provider Look Up Tool



WellCare Beyond Healthcare. A Better You.

Search Wellcare

Login / Register Contact Us Help Florida English

Need a Plan Members Providers Corporate Find a Provider/Pharmacy

Size PDF Print Need Instructions?

Find a Provider / Pharmacy

List Map Search Criteria 2018 / FLORIDA WELLCARE

7 records found Did you get too many results? Use filters to narrow your search.

1. [MASON, STEPHANIE MD](#) Compare

Provider ID 1312049 Specialties GENERAL PRACTICE

Distance 2 miles

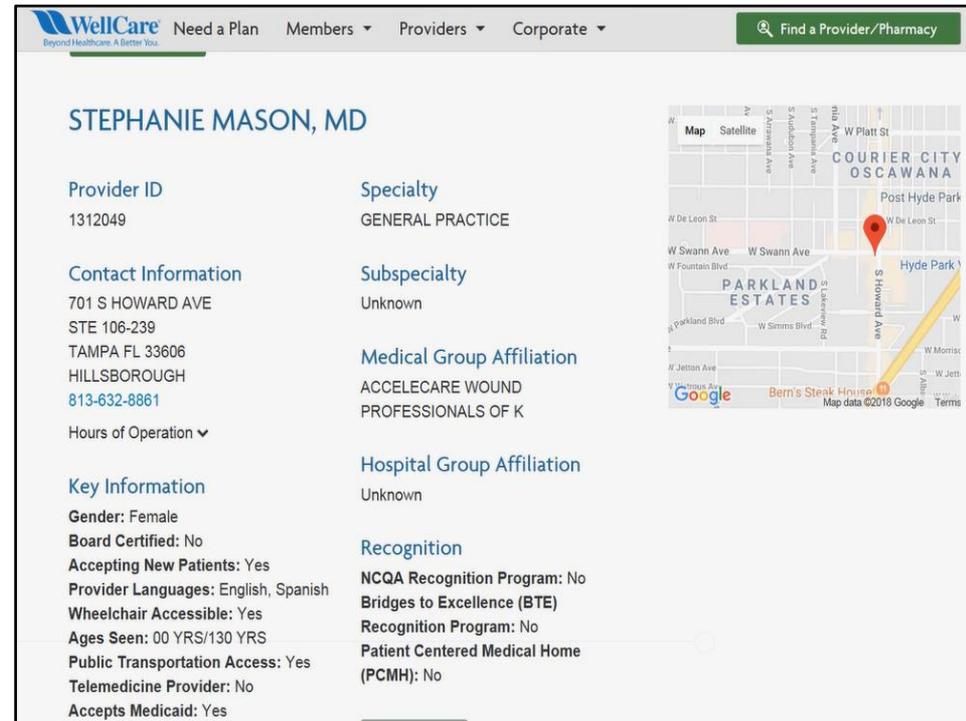
701 S HOWARD AVE, STE 106-239 TAMPA, FL, 33606 813-632-8861 Report Updated Information

Specialty Descriptions Terms and Conditions Request a Directory

New Search Refine Search

Filter Your Results

Refine by Name A B C D E F G H I J K L M N O P Q R S T U V W X Y Z All



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Need a Plan Members Providers Corporate Find a Provider/Pharmacy

STEPHANIE MASON, MD

Provider ID 1312049 Specialty GENERAL PRACTICE

Contact Information 701 S HOWARD AVE STE 106-239 TAMPA FL 33606 HILLSBOROUGH 813-632-8861 Hours of Operation

Key Information Gender: Female Board Certified: No Accepting New Patients: Yes Provider Languages: English, Spanish Wheelchair Accessible: Yes Ages Seen: 00 YRS/130 YRS Public Transportation Access: Yes Telemedicine Provider: No Accepts Medicaid: Yes

Subspecialty Unknown

Medical Group Affiliation ACCELECARE WOUND PROFESSIONALS OF K

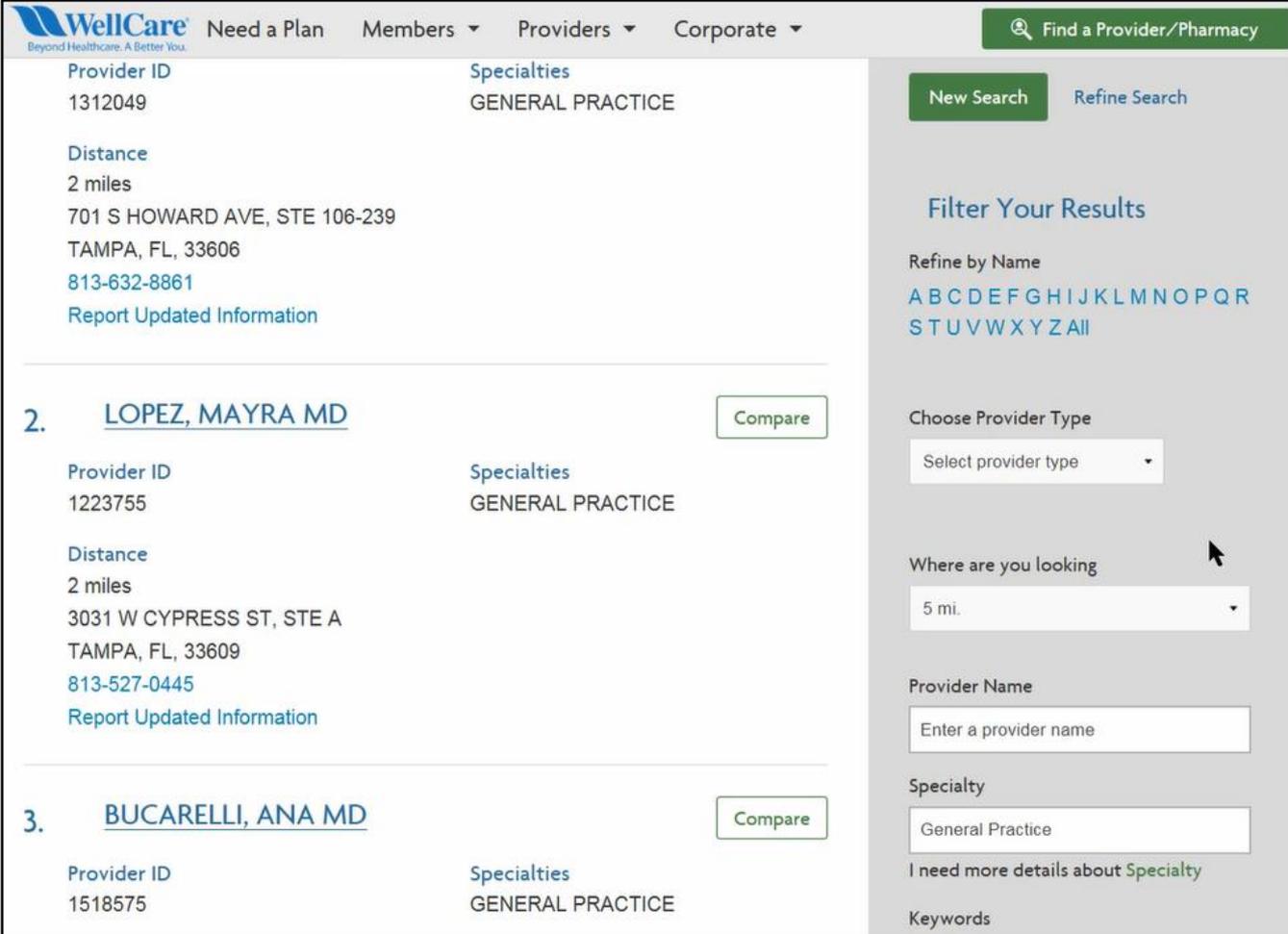
Hospital Group Affiliation Unknown

Recognition NCQA Recognition Program: No Bridges to Excellence (BTE) Recognition Program: No Patient Centered Medical Home (PCMH): No



Search for a Provider Using the Provider Look Up Tool

If more than one provider is listed, beneficiaries can compare up to three different providers.



The screenshot displays the WellCare Provider Look Up Tool interface. At the top, there are navigation links: "Need a Plan", "Members", "Providers", and "Corporate". A search bar on the right contains the text "Find a Provider/Pharmacy".

The main content area shows three search results, each with a "Compare" button:

- Provider 1:** Provider ID 1312049, Specialties GENERAL PRACTICE, Distance 2 miles, Address 701 S HOWARD AVE, STE 106-239 TAMPA, FL, 33606, Phone 813-632-8861.
- Provider 2:** LOPEZ, MAYRA MD, Provider ID 1223755, Specialties GENERAL PRACTICE, Distance 2 miles, Address 3031 W CYPRESS ST, STE A TAMPA, FL, 33609, Phone 813-527-0445.
- Provider 3:** BUCARELLI, ANA MD, Provider ID 1518575, Specialties GENERAL PRACTICE.

The right sidebar, titled "Filter Your Results", includes the following options:

- Refine by Name:** A list of letters from A to Z and "All".
- Choose Provider Type:** A dropdown menu currently showing "Select provider type".
- Where are you looking:** A dropdown menu currently showing "5 mi.".
- Provider Name:** A text input field with the placeholder "Enter a provider name".
- Specialty:** A dropdown menu currently showing "General Practice".
- Keywords:** A section for entering search terms.

Search for a Provider Using the Provider Look Up Tool

WellCare Beyond Healthcare. A Better You. Need a Plan Members Providers Corporate Find a Provider/Pharmacy

Provider ID: 1312049 Specialties: GENERAL PRACTICE

Distance: 2 miles
701 S HOWARD AVE, STE 106-239
TAMPA, FL, 33606
813-632-8861
Report Updated Information

2. LOPEZ, MAYRA MD Compare

Provider ID: 1223755 Specialties: GENERAL PRACTICE

Distance: 2 miles
3031 W CYPRESS ST, STE A

Filter Your Results

Refine by Name: ABCDEFGHIJKLMNOPQR
STUVWXYZ All

Choose Provider Type

- Select provider type
- Health Practitioner/Provider
- Facility/Hospital
- Pharmacy

Where are you looking: 5 mi.

WellCare Beyond Healthcare. A Better You. Need a Plan Members Providers Corporate Find a Provider/Pharmacy

1. MASON, STEPHANIE MD Compare

Provider ID: 1312049 Specialties: GENERAL PRACTICE

Distance: 2 miles
701 S HOWARD AVE, STE 106-239
TAMPA, FL, 33606
813-632-8861
Report Updated Information

2. LOPEZ, MAYRA MD Compare

Provider ID: 1223755 Specialties: GENERAL PRACTICE

Distance: 2 miles
3031 W CYPRESS ST, STE A
TAMPA, FL, 33609
813-527-0445
Report Updated Information

Request a Directory

New Search Refine Search

Filter Your Results

Refine by Name: ABCDEFGHIJKLMNOPQR
STUVWXYZ All

Choose Provider Type

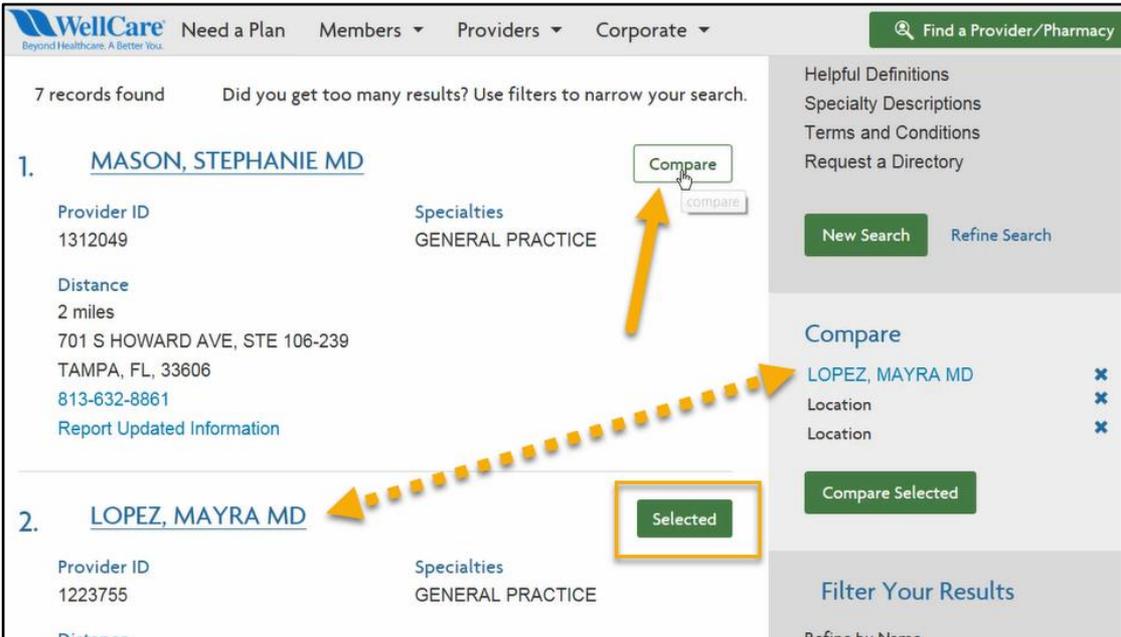
- Health Practitioner/Provider

Languages Spoken: Choose a value

Accepts Medicaid

Board Certified

Search for a Provider Using the Provider Look Up Tool



WellCare Beyond Healthcare. A Better You. Need a Plan Members Providers Corporate Find a Provider/Pharmacy

7 records found Did you get too many results? Use filters to narrow your search.

1. MASON, STEPHANIE MD Compare

Provider ID 1312049 Specialties GENERAL PRACTICE

Distance 2 miles

701 S HOWARD AVE, STE 106-239

TAMPA, FL, 33606

813-632-8861

Report Updated Information

2. LOPEZ, MAYRA MD Selected

Provider ID 1223755 Specialties GENERAL PRACTICE

Distance

Helpful Definitions
Specialty Descriptions
Terms and Conditions
Request a Directory

New Search Refine Search

Compare

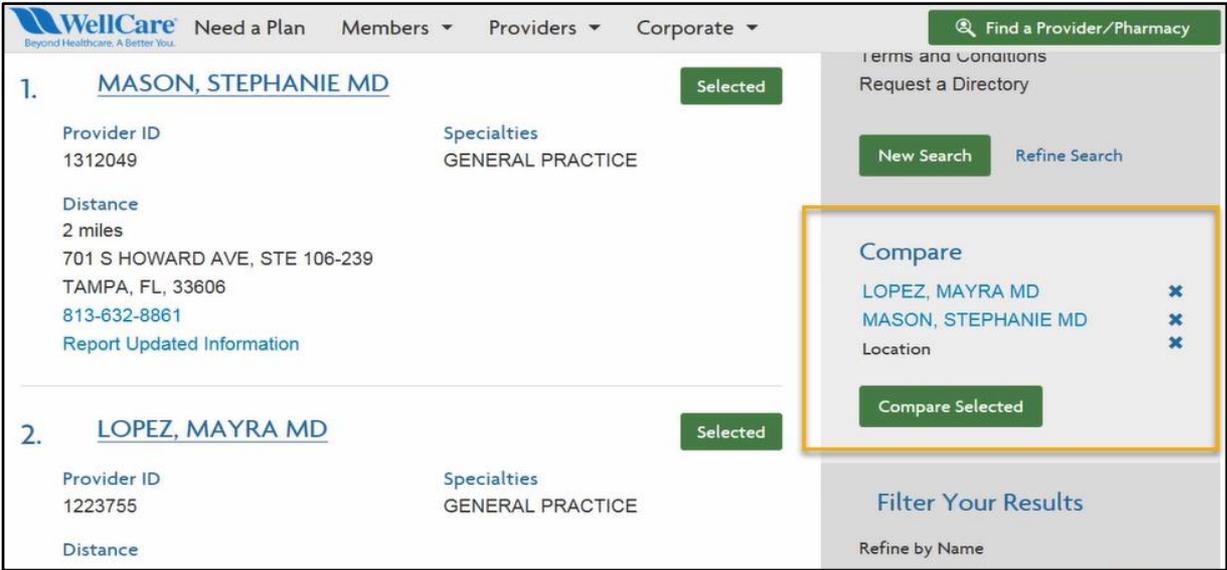
LOPEZ, MAYRA MD x

Location x

Location x

Compare Selected

Filter Your Results



WellCare Beyond Healthcare. A Better You. Need a Plan Members Providers Corporate Find a Provider/Pharmacy

1. MASON, STEPHANIE MD Selected

Provider ID 1312049 Specialties GENERAL PRACTICE

Distance 2 miles

701 S HOWARD AVE, STE 106-239

TAMPA, FL, 33606

813-632-8861

Report Updated Information

2. LOPEZ, MAYRA MD Selected

Provider ID 1223755 Specialties GENERAL PRACTICE

Distance

Terms and Conditions
Request a Directory

New Search Refine Search

Compare

LOPEZ, MAYRA MD x

MASON, STEPHANIE MD x

Location x

Compare Selected

Filter Your Results

Refine by Name

Search for a Provider Using the Provider Look Up Tool

Find a Provider / Pharmacy		
← Back to Results Start a New Search		
	MAYRA LOPEZ	STEPHANIE MASON
Provider ID	1223755	1312049
Address	3031 W CYPRESS ST STE A TAMPA 33609 813-527-0445	701 S HOWARD AVE STE 106-239 TAMPA 33606 813-632-8881
Hours	Mon 08:30 AM / 05:30 PM Tue 08:30 AM / 05:30 PM Wed Thu 08:30 AM / 05:30 PM Fri 08:30 AM / 05:30 PM	Mon 08:00 AM / 05:00 PM Tue 08:00 AM / 05:00 PM Wed Thu 08:00 AM / 05:00 PM Fri 08:00 AM / 05:00 PM
Specialty	GENERAL PRACTICE	GENERAL PRACTICE
Gender	Female	Female
Board Certified	Unknown	Unknown
Accepting New Patients	Yes	Yes
Medical Group Affiliation	FOUNDATIONAL HEALTH C... PRE... CENTER	ACCELEGARE WOUND PROFESSIONALS OF K
Languages	SPANISH	SPANISH
Wheelchair Accessible	Yes	Yes
Ages Seen	12 YRS/130 YRS	00 YRS/130 YRS

1. Type www.wellcare.com in your web browser
2. Select a state
3. Click Find a Provider
4. Fill out the appropriate fields
5. Search and select provider



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