

Clearing Browser History



Google Chrome

1. In the browser bar, enter: chrome://settings/clearBrowserData

- 2. Click on **Advanced**.
- 3. Select the following:
 - Browsing history
 - Download history
 - Cookies and other site data
 - Cached images and files

Note: From the time range drop-down menu, you can choose the period of time for which you want to clear cached information. To clear your entire cache, select all time.

- 4. Click *Clear* data.
- 5. Exit/quit all browser windows and re-open the browser.



Mozilla Firefox

 Click on the hamburger button and then Select **Options**.

Note: If the menu bar is hidden, press *Alt* to make it visible.

- 2. Click on the **Privacy & Security** option in the left navigation pane.
- 3. In the History section, click the *Clear History* button.
- 4. In the *Clear Recent History* window, change the Time range to clear option to desired time frame.
- 5. Click the *Clear Now* button to clear browsing history data for the selected time frame.
- 6. Exit/quit all browser windows and re-open the browser.



WCG_35152E Internal Approved 06052019 ©WellCare 2019

NA9WCGFRM35152E_0000



Internet Explorer 11 and greater

Select *Tools* (via the Gear Icon)
 Safety > Delete browsing history.

Note: If the menu bar is hidden, press *Alt* to make it visible.

- 2. **Deselect Preserve Favorites** website data, and select:
 - Temporary Internet files or Temporary Internet files and website files
 - Cookies or Cookies and website data
 - History
- 3. Click *Delete*. You will see a confirmation at the bottom of the window when the process is complete.
- 4. Exit/quit all browser windows and re-open the browser.



Apple Safari 10 and greater

1. Click the *History menu* at the top of the screen.

- 2. Open the **Show All History** view.
- 3. To clear everything, click *Clear History*.
- Go to Safari > Quit Safari or press
 Command Q to exit the browser completely.



Microsoft Edge for Windows 10

 Click the *Hub* button upper-right corner of the window. **∑**∎ in the

- 2. Click the *History* icon the history menu.
- 3. Click Clear History.
- 4. Select the following:
 - Browsing history
 - Cookies and saved website data
 - Cached data and files
 - Download History
- 5. Click *Clear* to erase the selected data.
- 6. When you're done, click the *Hub* button to close.
- 7. Exit/quit all browser windows and re-open the browser.

